

ONLINE BANKING SERVICES:

- Review your balances and transactions.
- View eStatement, eBill and eNotices.
- Transfer between your Crossbridge accounts immediately.
- Use External Transfer to transfer between other financial institutions
- Zelle for person-to-person transfers
- Create account alerts
- Make Crossbridge loan payments.

FIRST TIME ONLINE BANKING USERS:

For your security and protection, a simple call to Crossbridge Community Bank will enroll you in online banking.

Go to our home page at www.Crossbridge.bank

- Click on the "Login" button on the top right side of the page and then click on "Enroll".
- Enter your 10-digit account number in the account number box.
- Enter your Social Security Number.
- In the PIN box enter the PIN provided to you by a Crossbridge banker when you when you enrolled.

Enrollment Tips:

- Usernames are between 6 and 19 characters long (you can use both alpha and numeric characters)
- Passwords are between 12 and 17 characters in length; (**must** include alpha, numeric character & at least one of the following symbols ! - @\$%^*_ _ , . 'space
- Must not be your username, predictable words/terms/keywords, number series, cannot be the last 10 passwords
- Both Usernames and Passwords are case sensitive

Basics:

- Transfers initiated before 6:00 PM will post the same business day.
- Transfers after 6:00 PM will post the next business day.
- Your online password will expire every 90 days and you will be prompted to change it.
- Your online record will automatically delete after 560 days of non-use.
- You will have 3 attempts to enter the correct password.

Forgot Your Password? Click the password link. You will need to enter your Username, the Last 4-digits of Tax ID Number (which is your Social Security number) and your email address associated with your online enrollment. If you do not receive the email, please contact Crossbridge.

Online Banking is a product designed for use on a web browser and may not work properly on mobile devices. Please download our mobile app for mobile responsiveness.





Online Security with MFA

The Internet offers the potential for safe, convenient ways to conduct banking business, any place, any time.

The security of your private information is important to us. To enhance your online security, Crossbridge Online Banking features another layer of security commonly referred to as Multifactor Authentication or MFA.

MFA provides additional enhancements to online banking. The product we have chosen is easy to use and works on your home computer and computers you access away from home.

MFA enhances security by adding an additional layer to the log in authentication process. In addition to your User ID and Password, you should verify the URL address bar is green and that you have a green padlock with UFS, LLC listed. For unregistered computers (generally those used away from home) you must also correctly answer a challenge question.

MFA is just one example of our efforts to protect your private information; however, the most important tool in protecting your personal information is you!

Where To Find Us:

Tomahawk Location

15 E. Wisconsin Ave.
Tomahawk, WI 54487
Phone. 715.453.2144
Toll Free 1.877.822.7552

Merrill Location

907 East Main Street
Merrill, WI 54452
Phone: 715.536.7133
Toll Free 1.877.822.7552

Mailing Address

PO Box 159
Tomahawk, WI 54487

Lobby Hours

Monday - Friday 8:30AM - 4:30PM Saturday By-Appointment-Only

Drive-up Hours

Monday - Friday 7:30AM - 5:30PM Saturday 7:30 AM - 12:00 PM



CROSSBRIDGE.BANK

877.822.7552

MEMBER FDIC | EQUAL HOUSING LENDER