

Crossbridge Community Bank offers the following forms electronically, as an alternative to paper documents:

- Checking account statements (eStatement)
- Savings account statements (eStatement)
- Certificate of deposit (CD) account notices (eNotices)
- Monthly Loan billing notices and statements (eBill)

Because these documents are viewed within online banking, you must be enrolled in Online Banking to sign up for this service. If you are currently not an online customer and wish to receive eStatements, eNotices or eBills, please call us at 715-453-2144, 715-536-7133 or (Toll Free at 1-877-822-7552) to sign up.

There is no charge to receive eStatements, eNotices or eBills. In addition, you have the right to change or cancel the enrollment agreement at any time. There is no charge to change or cancel your enrollment agreement.

By completing the enrollment form you are requesting and consenting to receive eStatements, eNotices and/or eBills for the accounts identified. In addition you are agreeing that:

- You will no longer receive a paper copy of your checking or savings account statement; your interest advice, rate change and maturity CD notice or loan billing notice via US mail.
- You will keep your email address on file with us up-to-date.

Hardware and Software Requirements for access to and retention of your eStatement, eNotice and/or eBill:

- A personal computer or other device capable of accessing the Internet and online banking and sending and receiving email; preferred operating systems for your PC/device are Windows 10 or greater and Mac OS X or greater.
- An Internet web browser with TLS 1.2 encryption; preferred compatible browsers include current versions of Internet Explorer, Firefox, Opera, Google Chrome and Apple Safari.
- A printer capable of printing web pages or PDF files for your records, should you desire a printed copy of an eStatement, eNotice or eBill.

Email Notification is sent each time a new eStatement, eNotice or eBill is generated and available to you for viewing in online banking. *It is your responsibility to view your eStatement, eNotice or eBill in a timely manner to comply with any error resolution requirements and time periods or with any other terms and conditions of your account or to comply with any payment due dates.*

It is important we have your current email address. You can update your email address:

- By clicking the MY PROFILE button in online banking and making the change yourself or
- By contacting us at 715-453-2144, 715-536-7133 or (Toll Free at 1-877-822-7552) to make the change.

If your email is returned undeliverable, an attempt will be made to contact you to determine the reason for the email return. If we are unable to contact you, we reserve the right to cancel your eStatement, eNotice or eBill enrollment and begin sending your statement(s), certificate of deposit notice(s) and loan billing notice(s) by US mail. Important: *Your eStatement, eNotice or eBill is available for viewing in online banking even if you do not receive the email notification.*

Withdrawal of Consent: You may withdraw your consent to receive eStatement(s), eNotice(s) or eBill(s) at any time by contacting a Personal Banker at 715-453-2144, 715-536-7133 or (Toll Free at 1-877-822-7552) or electronically by using the "cancellation" option on the Online eStatement/eNotice/eBill Enrollment form on our website. You may withdraw consent for any or all accounts you enrolled in eStatement, eNotice or eBill.

Paper Copy: As an eStatement, eNotice or eBill customer, you can receive a free print copy of your account current statement, certificate of deposit notice or loan billing notice by calling us at 715-453-2144, 715-536-7133 or (Toll Free at 1-877-822-7552).

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